

# RIVER VALLEY EYE ASSOCIATES INSURANCE GUIDE

## BILLING TAX IDs

Your practice will file with your existing Tax ID: 06-1643466, that will be listed on all insurance portals and claims. While processes will be updated with TeamVision's systems and support teams, it's important to know what TIN and Insurance portals you will be using to file claims and verify eligibility.

INSURANCE	POST INTEGRATION
Eyemed	File with Ciao! Optical.
All other carriers	File with Tax ID: 06-1643466

# MEDICAL AND ROUTINE BILLING PROCESS

River Valley Eye Professionals will be the legal entity (tax ID) listed on all insurance claims. While processes will be updated with TeamVision's systems and support teams, it's important to know who will be filling claims by each carrier.

## MEDICAL INSURANCE

Carrier	Future State	Cash Posting
Medical & Medicare	<ul style="list-style-type: none"> <li>Billed through RevolutionEHR &amp; Trizetto</li> <li>Medical biller to scrub claims and submit</li> <li>Enter services into Ciao! Optical</li> </ul>	Site/Medical Biller Posts in E.H.R.
Medicaid	<ul style="list-style-type: none"> <li>Billed through RevolutionEHR &amp; Trizetto</li> <li>Medical biller to scrub claims and submit</li> <li>Materials filed through portal using frame kits</li> <li>Enter services into Ciao! Optical</li> </ul>	Site/Medical Biller Posts in E.H.R.

## ROUTINE VISION INSURANCE

Carrier	In Ciao!	Future State	Cash Posting
VSP	Bill Actual Plans	<ul style="list-style-type: none"> <li>Site to enter services into Ciao! Optical</li> <li>Mason Billing Department files claim</li> <li>Print packing and mail frame to lab (within 72 hours of tender)</li> </ul>	Back Office (AS400)
	Auto Calculation Plans	<ul style="list-style-type: none"> <li>Site to enter services into Ciao! Optical</li> <li>Only available for Exams and Contact Lenses with a U&amp;C under \$1000</li> <li>Must select correct plan in Ciao! Optical (Choice &amp; Copay), sperate authorizations (exam/materials), correct ID, primary details</li> <li>Auto-files every Thursday 837 file</li> <li>Site will be notified if claims denied</li> </ul>	Back Office (AS400)
EyeMed	Auto Calculation Plan	<ul style="list-style-type: none"> <li>Ciao! Optical will file the claim</li> </ul>	Back Office (AS400)

# LABS

INSURANCE	LAB
Medicaid	<b>Classic Optical</b> Same acct #
Eyemed	<b>RxO</b>
VSP	<b>PECH:</b> ACCT #RIV-48

## Lab Notes:

- Only insured/claimed eyewear orders may go to Insurance Required labs.
  - In LPA, mark as RxSun Authentic
- 2<sup>nd</sup> Pair or private pay orders will always go to RxO.

# FRAME KIT UPCS

Medicaid Frame Kit UPC's	
Article Description	UPC
ACQ Consignment-adult OPT	20500002485125
ACQ Consignment-kids OPT	20500002485132
Do not inventory Frame Kits	

# MEDICAL INSURANCE

# MEDICAL PLANS

- All Medical Plans in Ciao! Optical are Bill Actual, meaning you need to **invoice in RevolutionEHR**, account for patient copay payments and then **enter into Ciao! Optical**.
- INSURANCE BALANCE (Ins. Resp.) = PLAN PAYS in Ciao! Optical.
- In RevolutionEHR, **leave the insurance balance**. Claims will be filed from here through Trizetto and adjusted when the EOB is received. Billers will manage this.
- **USE MEDICAL PLANS IN CIAO! OPTICAL INSURANCE SEARCH TO BYPASS CLAIM FORM SCREENS.**

Carrier	Plan Name	Plan ID
Medicare	MEDICAL MEDICARE-RIV	1840492
Medicaid	MEDICAL MEDICAID-RIV	1840493
Tricare	MEDICAL TRICARE-RIV	1840494
BlueCross Blue Shield	MEDICAL BCBS-RIV	1840495
United Health Care	MEDICAL UHC-RIV	1840496
Cigna	MEDICAL CIGNA-RIV	1840497
Aetna	MEDICAL AETNA-RIV	1840498
Health Partners	MEDICAL HEALTH PARTNERS-RIV	1840499
UMR	MEDICAL UMR-RIV	1840500
UCARE	MEDICAL UCARE MN-RIV	1840501
Medica	MEDICAL MEDICA-RIV	1840502
Humana	MEDICAL HUMANA-RIV	1840503
Mayo	MEDICAL MAYO-RIV	1840504
AARP	MEDICAL AARP UHC-RIV	1840505
DMERC	MEDICAL DMERC-RIV	1840506
South Country	MEDICAL SOUTH COUNTRY-RIV	1840507
The Hartford Group	MEDICAL THE HARTFORD WEB TPA-RIV	1840508
WPS	MEDICAL WPS MEDICARE-RIV	1840509
State Farm	MEDICAL STAYE FARM-RIV	1840510
Health Alliance	MEDICAL HEALTH ALLIANCE PLAN-RIV	1840511
USAA	MEDICAL USAA-RIV	1840512

[CLICK HERE](#) to for step-by-step directions for Entering Medical Plans in Ciao! Optical.

# ROUTINE INSURANCE



# ROUTINE PLANS

- In **RevolutionEHR**, discount services and record as paid and **enter into Ciao! Optical**.
- **There should be no patient or insurance balances left in RevolutionEHR.**
- Select plans in Ciao! Optical are auto-calculation plans. Others are Bill Actual, meaning you need to reference the patient benefit summary and manually enter the copays, plan pay amounts and discounts into Ciao! Optical
- $\text{INSURANCE BALANCE (Ins. Resp.)} = \text{PLAN PAYS}$  in Ciao! Optical.

PLAN NAME	PLAN ID
VSP-RIV	1840539
EyeMed	Search Member

[Auto-Calc Plan ID's](#)

[CLICK HERE](#) to for step-by-step directions for Entering Routine Plans in Ciao! Optical.

# VSP

## VSP Reimbursements

	SIGNATURE PLAN	CHOICE PLAN
Eye Examinations	PLAN PAYS	PLAN PAYS
Comprehensive Exam: New 92004   Est. 92014	\$61.20	\$56.40
Intermediate Exam: New 92002   Est. 92012	\$45.70	\$34.40
Refraction: 92015	\$15.30	\$14.10
Material Dispensing	PLAN PAYS	PLAN PAYS
Single Vision Lenses	\$42.00	\$15.50
Bifocal Lenses**	\$58.29	\$19.50
Trifocal Lenses	\$66.12	\$22.50
Lenticular Lenses	\$92.57	\$31.50
New Frame	\$48.50	\$19.00

**LAB:** Southern Labs, mark as Rx Sun Authenticity in LPA

### BILLING:

- Auto Calculation: Auto-files
  - Exams
  - Contact lenses under \$1000
  - Click [HERE](#)
- Bill Actual: Mason Billing Team
  - Eyeglasses
  - Contact lenses over \$1000
  - **PLAN ID:** 1840539

VSP offers additional reimbursement when you include diagnosis codes or select conditions on your VSP claims for patients with chronic conditions. For each patient, you can earn. Add applicable amount to Plan Pays – diagnosis codes must be on claim in Eyefinity if entered in Ciao! Optical

- Diabetes – \$5
- Diabetic Retinopathy – \$5
- High Cholesterol – \$2
- Hypertension – \$2

**EXAM PLAN PAYS = VSP REIMBURSEMENT – PATIENT EXAM COPAY + CHRONIC CONDITION**

**Auto-Calc plans would need to be edited.**

## AUTO CALCULATION PLANS- Exams

PLAN ID	PLAN NAME
1840540	VSP CHOICE EXAM \$30 15% FIT-RIV
1840541	VSP CHOICE EXAM \$35 \$60 FIT-RIV
1840542	VSP CHOICE EXAM \$35 15% FIT-RIV
1840543	VSP CHOICE EXAM \$4 15% FIT-RIV
1840544	VSP CHOICE EXAM \$5 \$60 FIT-RIV
1840545	VSP CHOICE EXAM \$5 15% FIT-RIV
1840546	VSP CHOICE EXAM \$10 \$60 FIT-RIV
1840547	VSP CHOICE EXAM \$10 15% FIT-RIV
1840548	VSP CHOICE EXAM \$15 \$60 FIT-RIV
1840549	VSP CHOICE EXAM \$0 \$60 FIT-RIV
1840550	VSP CHOICE EXAM \$0 15% FIT-RIV
1840551	VSP CHOICE EXAM \$4 \$60 FIT-RIV
1840552	VSP CHOICE EXAM \$15 15% FIT-RIV
1840553	VSP CHOICE EXAM \$20 \$60 FIT-RIV
1840554	VSP CHOICE EXAM \$20 15% FIT-RIV
1840555	VSP CHOICE EXAM \$25 \$60 FIT-RIV
1840556	VSP CHOICE EXAM \$25 15% FIT-RIV
1840557	VSP CHOICE EXAM \$30 \$60 FIT-RIV

PLAN ID	PLAN NAME
1840558	VSP SIG EXAM \$35 15% FIT-RIV
1840559	VSP SIG EXAM \$20 15% FIT-RIV
1840560	VSP SIG EXAM \$25 \$60 FIT-RIV
1840561	VSP SIG EXAM \$25 15% FIT-RIV
1840562	VSP SIG EXAM \$15 15% FIT-RIV
1840563	VSP SIG EXAM \$20 \$60 FIT-RIV
1840564	VSP SIG EXAM \$0 \$60 FIT-RIV
1840565	VSP SIG EXAM \$0 15% FIT-RIV
1840566	VSP SIG EXAM \$4 \$60 FIT-RIV
1840567	VSP SIG EXAM \$4 15% FIT-RIV
1840568	VSP SIG EXAM \$10 \$60 FIT-RIV
1840569	VSP SIG EXAM \$10 15% FIT-RIV
1840570	VSP SIG EXAM \$30 \$60 FIT-RIV
1840571	VSP SIG EXAM \$30 15% FIT-RIV
1840572	VSP SIG EXAM \$35 \$60 FIT-RIV
1840573	VSP SIG EXAM \$5 \$60 FIT-RIV
1840574	VSP SIG EXAM \$5 15% FIT-RIV
1840575	VSP SIG EXAM \$15 \$60 FIT-RIV

## AUTO CALCULATION PLANS- Contact Lenses


PLAN ID	PLAN NAME
1840576	VSP CLS \$100-RIV
1840577	VSP CLS \$105-RIV
1840578	VSP CLS \$110-RIV
1840579	VSP CLS \$115-RIV
1840580	VSP CLS \$120-RIV
1840581	VSP CLS \$125-RIV
1840582	VSP CLS \$130-RIV
1840583	VSP CLS \$135-RIV
1840584	VSP CLS \$140-RIV
1840585	VSP CLS \$150-RIV
1840586	VSP CLS \$160-RIV
1840587	VSP CLS \$175-RIV
1840588	VSP CLS \$200-RIV
1840589	VSP CLS \$225-RIV
1840590	VSP CLS \$250-RIV
1840591	VSP CLS \$275-RIV
1840592	VSP CLS \$300-RIV
1840593	VSP CLS \$325-RIV
1840594	VSP CLS \$350-RIV
1840595	VSP CLS \$375-RIV
1840596	VSP CLS \$400-RIV

# OTHER RESOURCES




# REFERENCE TOOLS

[Click Here](#) to be redirected to the **Lens Portfolio Guide**:

## LENS PORTFOLIO



Click on names below to see pricing and enhancement details. January 2025

<h3>Single Vision</h3> <ul style="list-style-type: none"><li>• Eyezen® Start™</li><li>• Eyezen®+</li><li>• Eyezen® Kids</li><li>• Digital (DST)</li><li>• Conventional</li><li>• Sun</li></ul>	<h3>Progressive</h3> <ul style="list-style-type: none"><li>• Varilux® XR Track Fit™</li><li>• Varilux® XR Fit™</li><li>• Varilux® Comfort Max Fit</li><li>• Premium Progressive</li><li>• Computer</li><li>• Sun</li></ul>	<h3>Other Lenses</h3> <ul style="list-style-type: none"><li>• Bifocal</li><li>• Trifocal</li><li>• Slab Off</li><li>• Wrap</li></ul>
 <h3>Ray-Ban® Authentic Lenses</h3> <ul style="list-style-type: none"><li>• Clear</li><li>• Sun</li></ul>	 <h3>Oakley® Authentic Lenses</h3> <ul style="list-style-type: none"><li>• Clear</li><li>• Sun</li></ul>	 <h3>Costa Del Mar® Authentic Lenses</h3> <ul style="list-style-type: none"><li>• Sun</li></ul>
<h3>Enhancements</h3> <ul style="list-style-type: none"><li>• Transitions®</li><li>• Crizal®</li></ul>	<h3>Insurance Classifications</h3> <ul style="list-style-type: none"><li>• Lens Designs and Materials</li><li>• Coatings, Light Filters, and Add-Ons</li><li>• Exam and Diagnosis Codes</li></ul>	<h3>Power Ranges</h3> <ul style="list-style-type: none"><li>• Lens Power Ranges</li><li>• Frame Power Ranges</li></ul>

[Click Here](#) to be redirected to Maui Jim VSP Billing